CROYDON
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Children Families and Education
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Dear Parents and carers

Parents, carers, schools and the wider community have worked hard to reduce risk and keep families safe and we appreciate your efforts and support.

As our children return to school, it is important that we continue to take steps to protect our community, particularly those who are more vulnerable. We therefore ask you to pay particular attention to the following actions that will help to stop the spread of coronavirus (covid19).

If one of your children has symptoms of covid19 (temperature, new continuous cough or a loss or change in taste or smell):

- Keep your child at home and self-isolate for at least 7 days
- Order a test immediately. https://www.nhs.uk/conditions/coronavirus-covid-19/testing-and-tracing/ask-for-a-test-to-check-if-you-have-coronavirus/
- Everyone living in the same household, including other children, should self-isolate for 14 days
- Keep the school informed about symptoms, self-isolation and test results
- If you have a child at another school, let them know as well

Attached is a poster with these key messages. Following these actions will protect our families and the wider community and help our children to continue to attend school. We also encourage everyone to follow the usual measures:

1. Social distancing - Keep 2 metres distance from other people when you are out of the house
2. Wash your hands more frequently for 20 seconds, before and after you eat, when entering a building, after getting home
3. Clean frequently touched surfaces more often
4. Walk or cycle to school where possible

If you have any questions or queries, please contact your school in the first instance or educationenquiries@croydon.gov.uk to contact the council.

Here are some useful website if you would like further information:

- Symptoms of covid19 and where to get help:
https://www.nhs.uk/conditions/coronavirus-covid-19/

Delivering for Croydon

- How to get tested: https://www.gov.uk/guidance/coronavirus-covid-19-getting-tested
- Guidance on self-isolation: https://www.nhs.uk/conditions/coronavirus-covid-19/
- Coronavirus outbreak FAQ: what you can and can't do: https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do
- Information for parents on returning to schools: https://www.gov.uk/government/publications/closure-of-educational-settings-information-for-parents-and-carers

Yours sincerely

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